

# Works Management **Factory Tours**



Factory tours designed to support manufacturers throughout their C.I. journey

In association with:



Organised by:



A MARK ALLEN GROUP COMPANY



**Tuesday 25th April 2017**

**Sony UK Technology Centre**, Pencoed, South Wales

Book a tour of the Sony UK Technology Centre and discover how a worldwide computing phenomena was manufactured in a small corner of the UK. More than eight million Raspberry Pi micro computers have been produced at the site in Pencoed, South Wales.

Alongside the Raspberry Pi, Sony's broadcast and professional cameras are produced to best in group manufacturing performance standards. You can walk the line at a plant that prides itself on an innovative approach to people engagement that has earned it an Investors in People gold award..

Benefit from the insight Sony gives on its market leading standards in innovation, manufacturing cost performance and efficiency, which enabled it to out-perform all other Sony manufacturing plants to win the global Production Centre President's Award for Best Performance.

To win the award Sony had to achieve year-on-year improvement of all business operations, and was scored on core performance indexes including innovation, quality, sales growth, environment, supply chain, manufacturing cost performance, efficiency, delivery, leadership, learning and development. The analysis included Sony manufacturing, third party collaborative manufacturing, customer service repair centre and the business incubation centre that is home to some 32 tenants.

### Agenda

- 13:30 Arrival
- 13:45 Factory presentation
- 14:30 Factory tour
- 16:00 Q&A
- 16:30 Depart

### What do previous visitors to this site say about this tour?

- "Very thought-provoking and motivational. A very friendly and engaging experience thanks"*
- "Very impressed with people engagement - exceptional communicators, attention and people development & recognition"*
- "Very, very good factory visit. Richard & the team were very helpful, communicated the journey Sony UK have been on brilliantly, and we learned a lot from the presentation & the factory tour. Thank you"*
- "A worthwhile and informative event. People. Communication. Cultural Change. How to lead adaption of a business"*



**Book online:** [www.wmfactorytours.co.uk](http://www.wmfactorytours.co.uk)



**Thursday 25th May 2017**

**Manufacturing Technology Centre, Coventry, West Midlands**

The future of high-value manufacturing is here now at the Manufacturing Technology Centre (MTC). Founded in 2010, the MTC has some of the most advanced manufacturing equipment in the world enabling it to provide a specialised environment for the development and demonstration of innovation to be used on an industrial scale.

Book your tour and it will include a visit to the MTC's 'digital cave', where delegates will see the latest in virtual reality technology, and how it can help manufacturers develop products without having to build a physical prototype.

A leading proponent of Digitising Manufacturing and home to the National Centre for Additive Manufacturing, the MTC has expertise across a range of technologies. The MTC works collaboratively with companies of all sizes from start-ups to global corporations in diverse industry sectors including aerospace, marine, defence, construction and food and drink.

**Agenda**

- 09:30-10:00 Arrival & registration
- 09:30-09:45 Welcome from Works Management
- 09:45-10:30 MTC Overview
- 10:30-10:45 Refreshments
- 10:45-12:00 Tour of MTC (Group 1) & AMTC (Group 2)
- 12:00-12:30 Lunch
- 12:30-13:30 Tour of MTC (Group 2) & AMTC (Group 1)
- 13:30-14:00 Networking/Q&A and depart



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**Tuesday 20th June 2017**

**Coca-Cola European Partners, Sidcup, Kent**

See proactive maintenance and employee engagement at its very best at Coca-Cola

If you are looking to get the best out of your people and your plant visit Coca-Cola, Sidcup on 20 June and unlock the secrets of their success. The Sidcup site has enjoyed a £30m makeover to develop a new canning line and a new pouch filling line.

In addition to the factory tour the Coca-Cola visit will include workshop-led sessions on effective people management and asset care management system/the use of iPads in a smart factory environment.

### **1 Asset Care and use the of tablets**

"We plan, execute and review our preventive asset care on a 24-hour cycle. In addition, we review all reactive asset care 24 hourly.

We do this using the SAPPAM platform which enables us to easily track asset care completion, modify our plans and manage our spares inventory.

Our shift based technicians are all equipped with tablets, on which they receive the work orders, have access to maintenance manuals and, most importantly, write up short reports for each asset care task that they carry out.

We will explain how we use these systems to carefully manage our asset care compliance, effectiveness and costs. "

### **2 People management philosophy**

"In Sidcup we produce and distribute drinks 24/7 and employ nearly 300 people, the majority of whom are shift based.

In order to do that to high levels of productivity and efficiency we pride ourselves on an engaged workforce with a diversity of skills and competencies.

As a management team we work hard on maintaining that engagement skills range through structured people management processes including a twice yearly appraisal system, talent management reviews and a philosophy of Clarity, Care and Capability that we try to adhere to on a daily basis. We will illustrate these processes during the visit. "

### **Previous visitors commented....**

*"A good, well organised day that ran seamlessly. Very knowledgeable, friendly hosts."*

*"A very informative interactive day, with very knowledgeable hosts."*

*"Would recommend this site visit. Very thought provoking. Will help our continued development"*

*"An excellent day with an interesting plant tour, but very good sessions that were very informative.*

*The friendliness and honesty of all the presenters was excellent. You can see why they are such a good company."*



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## Thursday 21st September 2017

### Fujifilm Speciality Ink Systems, Broadstairs, Kent

Discover what it takes to win both Manufacturing Champions and Best Factory Awards.

Take the tour of the Fujifilm Speciality Ink Systems Broadstairs plant on 21 September and learn how to instil world beating quality standards into your production process.

Fujifilm- two-time winner of Britain's Best Process Plant at the BFAs-has taken right first time levels to near 100% and transformed its business from producing their heritage analogue products to pioneering precision UV curing digital inks.

The plant is not large, at approx. 8000m<sup>2</sup>, but has 2300 SKU's and manufactures 11,000 batches a year. Broadstairs is a model of decentralised control within a small batch, flexible manufacturing process.

The quest for near perfection has involved huge investment in plant and people. The management team has focussed on engaging and multi-skilling the workforce to master new digital ink production with the introduction of NVQs in Business Improvement Techniques to help employees eliminate waste. Three cross functional CI teams have been set up to target kaizen and the site has saved more than 3,000 man-hours and counting.

#### Agenda

09:00-09:30	Arrival, welcome, coffee and pastries
09:30-09:45	FSIS Introductions
09:45-11:00	Presentations <i>Quality Journey 1 - Constant Manufacturing conditions / Vendor Partnerships / Right First Time / New Product Introduction</i> <i>Quality Journey 2 - Meet the Champions</i>
11:00-11:15	Break
11:15-12:45	Factory Tour
12:45-13:30	Lunch and Networking
13:30-15:00	R&D Tour
15:00-16:00	Q&A plus coffee
16:00	Depart

#### What have previous guests said about their visit?

*"Excellent day - lots of things to think about!" "Very informative & professional"*



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**Wednesday 11th October 2017**

**Siemens Magnet Technology, Eynsham, Oxfordshire**

**Visit the home of innovation** See how Siemens Magnet Technology, Eynsham, harnesses employee-led innovation in its quest to build ultra-light magnets for MRI scanners. You will meet an engaged workforce who see continuous improvement as business-as-usual and brought 268 implemented ideas to the table in 2015.

Employee ideas contributed to over £475,800 in operational savings which contributed to saving over 10,000 production hours in manufacturing. This is also a chance to hear about the award-winning work of Chris Hawes, test technician at the plant whose low temperature camera for inspecting MRI magnet turrets won a Manufacturing Champions Employee-led Innovation Award in 2016.

The tour will take you on the line and give you the chance to quiz the management team on how they cultivated the site team's 'can do' attitude through extensive NVQ-based training and skills development. Hear how Eynsham's innovative streak has been instrumental in overcoming global cost pressures and achieving the site's strategic goal of becoming the world's number one preferred supplier of MRI systems.

#### **Agenda**

- 10:00-10:30 Arrival and registration
- 10:30-11:00 Introduction to Siemens Magnet Technology
- 11:00-12:00 Our Continuous Lean Journey
- 12:00-12:30 Lunch and Networking
- 12:30-14:30 Smaller Group Factory Tours to include;  
Factory Orientation - our product and process flow  
Overview of our Lean Improvement Projects  
Actual Lean Projects from our Cell Leaders  
Aligning 'everyone' to our Business KPI's  
VR Cave
- 14:30-15:00 Questions, Feedback and Close

#### **What have previous guests said about their visit?**

- "Excellent day and a good overview. Factory tour was very good."*
- "Good to see another way to not over complicate 5s story. Good visual management"*
- "Good day & good balance of presentation & shop-floor tour."*



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## **Prices held again for 2017 offering great value! Individual ticket price £350 per person**

Bookings of 3 or more people benefit from the reduced rate of £315 per person.

Prices exclude VAT

Places are limited and allocation is on a first come, first served basis.

If you have a question, please give the events team a call on **01322 221144** or email us at **eventsteam@markallengroup.com**

### **Other events bought to you by MA Business ...**

#### **Manufacturing Management Conference, 13-14 June 2017, Worsley Park Marriott, Manchester**

Works Management brings you a two-day masterclass on combining new tech with employee-led innovation and lean process. Start creating the smart factory of tomorrow, today...

**For pricing details and to book visit: [www.mmconference.co.uk](http://www.mmconference.co.uk)**



#### **Manufacturing & Engineering 2017, 5-6 July 2017, Metro Radio Arena, Newcastle**

With deadline pressures and constantly changing market requirements, time has always been a precious commodity for manufacturing and engineering professionals.

Yet with the diverse range of products, technology and processes available to them, it has never been more important to take some of that precious time out to learn and review what's out there.

That's why Manufacturing & Engineering was created – to offer engineers and manufacturers the chance to attend an event focused on their needs and their needs alone.

Through a dedicated exhibition and free conference and workshop sessions, visitors will get the chance to meet, learn, solve problems and develop business ideas – all under one roof.

**Book your free ticket at: [www.menortheast.co.uk](http://www.menortheast.co.uk)**

