



12th Annual

## European Manufacturing Strategies Summit & Expo

4-5 October 2016 | Hilton, Düsseldorf  
[ems-summit.com](http://ems-summit.com)



7th Annual

## American Manufacturing Strategies Summit

14-15 November 2016 | San Diego, California  
[manufacturing-summit.com](http://manufacturing-summit.com)

An Interview with:

**Dr. Michael Moedler**  
Head Lonza Error Prevention System  
**Lonza AG**



### 1 Tell us a little-known fact about yourself.

One of my passions is interaction with all levels of an organisation – from working hands-on with operators at the shop floor, mentoring & coaching managers as well as challenging organisational performance systems with executive level.

### 2 What do you foresee as being the biggest game changers in your industry over the next 5-10 years?

Cope with accelerating change in manufacturing technologies, organization and society. Organizations will become fluid, digitalized, with flat hierarchies and dematerialize. Organizational development will be driven by iteration and experimentation, temporary partnerships and open cooperation across borders.

### 3 What advice would you give a younger you?

Focus on people and their environment – process improvements will follow as consequence.

### 4 What are your three biggest challenges on a daily basis?

- Coach organisation on Human Performance principles
- Reduce complexity in organizational structures & processes
- Deploy and grow structures for learning organization

“Focus on people and their environment – process improvements will follow”

### 5 What has been the proudest moment of your career to date?

The error prevention system became an integral part of Lonza's quality system and annual business report, by significantly driving reduction in cost of poor quality.