



Day One: Tuesday 16th May 2017

- 0800-0900 Registration & Coffee
- 0900-0915 **Conference welcome**
Alwyn Brice, Editor, Ground Handling International
- 0915-1000 **Thinking outside the box: safety in other high risk sectors**
Rob Lindsay, Driver Risk Manager, Balfour Beatty; Brian Earnshaw, Director, MAT-Consult
- 1000-1040 **Challenging the incident investigation paradigm**
Martin Dean, Vice President, DEKRA Insight10
- 1040-1105 Coffee Break & networking
- 1105-1135 **Safety devices: are they the answer to a prayer?**
Jason Sandever, Senior Ground Safety Inspector, Civil Aviation Authority
- 1135-1230 **GSE & maintenance**
Tim Rane, Managing Director, Air GSE; Yves Crespel, Director Customer Service, TLD
- 1230-1330 Lunch & networking
- 1330-1400 **Reducing risk and Improving Safety through Ground Support Training – Nick Welch, Technical Director, RTITB**
- 1400-1445 **Ground operations safety compliance masterclass. Part 1**
Brenda Aremo-Anichini, Managing Director, Twiga Aero
- 1445-1500 Coffee Break & networking
- 1500-1630 **Ground operations safety compliance masterclass. Part 2**
Brenda Aremo-Anichini, Managing Director, Twiga Aero
- 1700-1845 Delegates at leisure

Day Two: Wednesday 17th May 2017

- 1845-2230 Delegate Dinner - Titanic Belfast, please meet in the conference room for coach pick up at 1900
- 0900-0930 Welcome Coffee in the Exhibition Centre
- 0930-0935 **Conference Welcome**
Alwyn Brice, Editor, Ground Handling International
- 0935-1020 **What keeps you awake at night? The Top Five Worries**

Stuart Carmichael, Vice President Health & Safety, Menzies Aviation; Steve Szalay, Ground Operations Director, Jet2.com

- 1020-1100 **Human factors: Risk, fatigue and shift works: addressing the elephant in the room**
Sarah Flaherty, Operations Manager, Clockwork Research
- 1115-1130 Coffee break in the Exhibition Centre
- 1130-1220 **Safer handling: a carrier's perspective**
Andy Stuart, General Manager - Ground Operations, Jet2.com
- 1220-1300 **GSE safety aids**
Laurent Decoux, Group Technical Director, TLD; Katrina Bradley, Business Development Manager and Dorel Picovici, Project Manager, Institute of Technology, Carlow
- 1300-1400 Lunch in the Library Bar
- 1400-1430 **The same but different? The military approach to safety**
Ken Felton, Business Development Director, Babcock International
- 1430-1510 **How ISAGO can help ground operations**
Maurizio Anichini, Director Safety & Quality Assurance, Worldwide Flight Services (WFS)
- 1510-1540 Coffee break in the Exhibition Centre
- 1540-1620 **OTP and Safety: are they mutually exclusive?**
Neale Millett, Principal Consultant, Wright Stuff Consulting; Stuart Carmichael, Vice President Health & Safety, Menzies; Steve Szalay, Ground Operations Director, Jet2.com; Keith Polkey, Ramp Assurance

Optional Mallaghan Factory Tour - Thursday 18th May 2017

- Manager, Heathrow Airport; Jason Sandever, Senior Ground Safety Inspector, Civil Aviation Authority*
- 1620-1630 End of session summary
- 0845 Meet in the Europa Hotel lobby for pick up
- 0900 Depart Europa Hotel by bus
- 1000 Arrive at factory. Refreshments provided
- 1045-1245 **Mallaghan Factory tour**
- 1245-1315 Light Lunch

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