

QUICK GLANCE PROGRAMME

Day One: Tuesday 27th March 2018

0800-1100	Exhibitors' setup
1030-1745	Registration, Exhibition and One-to-One Meetings
1230-1400	Lunch and One-to-One Meetings
1400-1405	GHI Conference welcome <i>Max Gosney, Content Director, Ground Handling International</i>
1405-1545	The GHI Big Debate: Ground Handling Asia – Safety, OTP and the growth conundrum GHI presents the findings of an exclusive survey of senior ground handling decision-makers across Asia, on their top business challenges. The session will discuss infrastructure challenges, airport collaborative decision making and sourcing the skilled personnel to keep pace with exceptional route growth predicted across Asia. Panellists include: Andy Dobson, Principal at ICF; Yacoob Piperdi, Executive Vice President Gateway Services, SATS; Oliver Mathwich, Manager Procurement (Airline) Ground & Cargo Handling, Emirates; Edward Clayton, Partner, Strategy&; <i>Ashish Kumar, Head of Aero Related and New Business, Delhi International Airport</i> Tell GHI about your biggest business challenges - max@groundhandling.com
1545-1615	Coffee break and table-top exhibition
1615-1730	Meet the Airline - Speed Networking - Fancy taking part? Spaces are limited and will be offered on a first come, first served basis. Email your interest to conferences@groundhandling.com
1600-1625	Workshop – dBD Communications: Wireless Pushback, is it worth it? To improve efficiency and reduce support costs, a considerable amount of ground handlers are looking at wireless headsets for their dispatcher and tug driver operators. Does the cost equate to the reward? <i>David O'connell, Managing Director, dBD Communications</i>
1630-1655	Workshop – Inform: On-Time Performance (OTP) is not an option, it's mandatory. There are various approaches to manage operational disruptions to accomplish On- Time Performance. Optimization of the planning, scheduling and operational processes is the approach we offer to address this challenging goal. <i>Altay Fellah, Vice President Business Development, Aviation, Inform</i>
1730-2000	Welcome Party

Day Two: Wednesday 28th March 2018

0830	Registration, welcome coffee and table-top exhibition
0830-1715	One-to-One Meetings
0900-0905	Conference Chairman's welcome to day two <i>Max Gosney, Content Director, Ground Handling International</i>
0905-0945	The big five Asian growth markets and the ground handling opportunities <i>Ashwin Noronha, Director, Aerospace and Defence, KPMG</i>
0945-1020	Quality, speed and safety: using Six Sigma to reduce turnaround times without sacrificing quality <i>Andy Dobson, Principal - Airline Practice, ICF</i>
1020-1050	Coffee break, table-top exhibition and One-to-One Meetings
1050-1145	Airline views on ground ops excellence in Asia <i>Derrick Ogden, Quality Systems Manager – Ground Operations, Jetstar Airways; Oliver Mathwich, Manager Procurement (Airline) Ground & Cargo</i>
1145-1245	The GHI Big Debate: the future of IGOM – who benefits from 16 different ways to cone an A320? <i>Mohamed Hanno, Group Executive Chairman, Egypt, Morocco, UAE, ASE Group; Cem Sensoz, CEO, Ground Handling, Celebi; Daniel Banens, Head of Ground Operations, Jetstar Airways</i>
1245-1430	Lunch, table-top exhibition and One-to-One Meetings
1430-1510	A-CDM at the Asian airport <i>Ashish Kumar, Head of Aero Related and New Business, Delhi International Airport</i>
1510-1540	Article 8, consequential losses and liability <i>Kate Seaton, Aviation Disputes Lawyer, HFW</i>
1540-1610	Coffee break, table-top exhibition and One-to-One Meetings
1610-1645	A contract negotiation strategy masterclass <i>Michael Paul Stephens, Managing Director, Provolution</i>
1645-1715	Safety, Quality and stakeholder collaboration: meeting the challenge of Asia's rapid growth <i>Srinivas Bhamidipati, former head of Safety, Quality and Airport Stakeholder Community & Quality Management at Bangalore International Airport</i>

1900-2230	Delegate Dinner
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Day Three: Wednesday 29 th March 2018	
0930-1600	Registration, Exhibition and One-to-One Meetings
0940-0945	Conference Chairman's welcome to day three <i>Max Gosney, Content Director, Ground Handling International</i>
0945-1015	Safety, quality and employee engagement at every turn: the Swissport approach
1015-1045	Your role as the business leader in delivering operational excellence and high performing teams on the ramp <i>Albert Valentine, Lecturer in transformational leadership, Assumption University of Thailand</i>
1045-1115	Coffee break, table-top exhibition and One-to-One Meetings
1115-1205	Leading your way to reduced ground damage <i>Michael Paul Stephens, Managing Director, Provolution</i>
1205-1300	Is the operative in the wrong? A mock case examining employee behaviour on the ramp in relation to ground damage and misconduct <i>Kate Seaton, Aviation Disputes Lawyer, HFW</i>
1300-1430	Lunch, table-top exhibition and One-to-One Meetings
1430-1600	Networking and One-to-One Meetings
1600-1700	Farewell Drinks
1700-1800	Exhibitors' breakdown